

December 4, 2020

RE: Discontinuation of General License Transfer

Dear Valued Customers,

In 2019, the Thermo Fisher Scientific, Environmental and Process Monitoring business announced the discontinuation of the Nuclear Level and Density product lines. As part of this announcement we communicated that we will continue to provide field service, spare parts, depot repair and other services for our existing customers through 2024.

One of the services we have historically provided was to facilitate license transfers for devices which are generally licensed. This service enabled users to relocate devices, purchased as part of our Nuclear Level and Density monitoring solutions, from one location to another. Due to changes in our licensing status and inactivation of all of our sealed source and device registries we can no longer offer general license transfers effective immediately. Customers that would like to re-locate their generally licensed device can still do so under the provisions of a specific license at the desired destination. Contact your regulator for support in gaining specific license(s), if required.

We will still continue to provide all other services related to our nuclear products including spare parts, depot repair, technical support, leak checks and field services through the end of 2024.

Sincerely,



Lars Andersson

Service Director

Thermo Fisher Scientific - Environmental and Process Monitoring